



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: HARRIMAN )  
Filed: 27 March 2001 )Confirmation No: 2027  
Serial No.: 09/818,006 )  
Title: Web Based Factory Automation Training )Group Art Unit: 3713  
                            On Demand )  
Atty Docket No.: SAA-0058 )Examiner: K Christman  
                            ) )  
                            ) )  
                            ) )

**TRANSMITTAL LETTER**

Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450  
Mail Stop: AMENDMENT

Sir:

For the above-referenced application, enclosed please find a Petition for One Month Extension of Time; an Amendment and Response to Non-Final Office Action; a "marked-up" copy of Figure 2 with a Replacement Sheet for Figure 2; and a Return Post Card.

Respectfully submitted,

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CERTIFICATE OF MAILING

I hereby certify that this document is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents, POB 1450, Alexandria, VA 22313-1450, Mail Stop Amendment, on this 7<sup>th</sup> day of December, 2004.

Darlene Rentschler / Laura G. Weiss